



GET A KIT. GET A PLAN. GET INVOLVED.  
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(612) 871-7676 [REDCROSSTC.ORG](http://REDCROSSTC.ORG)

*Get Involved!*

## American Red Cross—Twin Cities Area Chapter Disaster Services Training Schedule

To register for classes please send an email to [disastertraining@redcrosstc.org](mailto:disastertraining@redcrosstc.org).

### July

9<sup>th</sup> 6:00 pm – 10:00 pm  
Mass Care Overview  
Classroom: West 116

10<sup>th</sup> 6:00 pm – 9:00 pm  
Disaster Action Team Orientation  
Classroom: West 116

16<sup>th</sup> 5:00 pm – 9:00pm  
Fundamentals of Disaster Assessment  
Classroom: West 116  
*Please Complete Online Component Prior*

19<sup>th</sup> 8:00 am – 5:00 pm  
20<sup>th</sup> 8:00 am – 12:00 pm  
Collaborating to Ensure Effective  
Service Delivery  
Classroom: East A & B

19<sup>th</sup> 8:00 am – 5:00 pm  
Shelter Operations/Shelter Simulation  
Classroom: West 216

21<sup>st</sup> 6:00 pm – 10:00 pm  
Weapons of Mass Destruction:  
An Overview  
Classroom: West 116

25<sup>th</sup> 6:00 pm – 10:00 pm  
26<sup>th</sup> 8:00 am – 5:00 pm  
Fundamentals of Chapter Disaster  
Operations Management  
Classroom: West 115  
*Advanced Class with Prerequisites.*

26<sup>th</sup> 8:00 am – 5:00 pm  
Logistics Overview and Simulation  
Classroom: East C

**East location:**  
176 S Robert Street  
St Paul MN 55107

**West location:**  
1201 W River Parkway  
Minneapolis, MN 55454

### August

2<sup>nd</sup> 8:00 am – 5:00 pm  
3<sup>rd</sup> 8:00 am – 12:00 pm  
Emergency Operations Center: Incident  
Command Liaison  
Classroom: West 116

2<sup>nd</sup> 8:00 am – 5:00 pm  
Shelter Operations/Shelter Simulation  
Classroom: West 115

5<sup>th</sup> 6:00 pm – 9:00 pm  
12<sup>th</sup> 6:00 pm – 9:00 pm  
Fundamental of Public Affairs-  
The Local Response  
Classroom: West Heffelfinger

7<sup>th</sup> 6:00 pm – 9:00 pm  
Disaster Action Team Orientation  
Classroom: West 116

9<sup>th</sup> 8:00 am – 5:00 pm  
Shelter Operations/Shelter Simulation  
Classroom: East C

13<sup>th</sup> 5:00 pm – 9:00 pm  
14<sup>th</sup> 5:00 pm – 9:00 pm  
Logistics Overview and Simulation  
Classroom: West 116

15<sup>th</sup> 8:00 am – 5:00 pm  
Health Services Workshop: Staff Health  
Classroom: West 115

16<sup>th</sup> 8:00 am – 5:00 pm  
Shelter Operations/Shelter Simulation  
Classroom: West 114

21<sup>st</sup> 6:00 pm – 9:00 pm  
Disaster Action Team Orientation  
Classroom: East C

### August Continued

23<sup>rd</sup> 8:30 am – 5:00 pm  
Client Casework:  
Providing Emergency Assistance  
Classroom: West 114

### September

10<sup>th</sup> and 11<sup>th</sup> 6:00 pm – 10:00 pm  
Client Casework:  
Providing Emergency Assistance  
Classroom: East C

13<sup>th</sup> 8:30 am – 5:00 pm  
Shelter Operations/Shelter Simulation  
Classroom: West 115

13<sup>th</sup> 9:00 am – 12:00 pm  
Disaster Action Team Orientation  
Classroom: East C

18<sup>th</sup> 10:00 pm – 2:00 pm  
18<sup>th</sup> 5:00 pm – 9:00 pm  
Psychological First Aid  
Classroom: West 115

20<sup>th</sup> 8:00 am – 5:00 pm  
Health Services Workshop: Staff Health  
Classroom: West 116

23<sup>rd</sup> 9:00 am – 12:00 pm  
Disaster Action Team Orientation  
Classroom: West 114

27<sup>th</sup> 8:30 am – 5:00 pm  
ERV: Ready, Set, Roll  
Classroom: West 114

**Prerequisite for all classes:**  
Introduction to Disaster Services  
(online course) and Fulfilling Our  
Mission: Translating Your  
Compassion into Community Action



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## American Red Cross—Twin Cities Area Chapter Fulfilling Our Mission Schedule

To register for classes email [disastertraining@redcrosstc.org](mailto:disastertraining@redcrosstc.org) or call 612-872-3266

**Before attending Fulfilling Our Mission, please complete the online prerequisite course Introduction to Disaster Services, [http://www2.redcross.org/flash/course01\\_v01/](http://www2.redcross.org/flash/course01_v01/) and bring the completed Intro to Disaster Quiz to the class as proof of online course completion.**

**Fulfilling Our Mission-** A prerequisite to joining Disaster Services, this course will enable potential disaster volunteers to translate their care and compassion for their community into action. It will introduce the role of the Red Cross in the community's actions in preparing for, responding to and recovering from emergencies and disasters. This course will give an overview of the functions of volunteers in times of disaster and will provide information that will help you select the area(s) that you would like to train to be a part of.

**July 26<sup>th</sup> - Saturday**  
**Room: East D (St. Paul)**

Fulfilling Our Mission  
11:00 am – 1:00 pm

**August 1<sup>st</sup> - Friday**  
**Room: West Heffelfinger (Minneapolis)**

Fulfilling Our Mission  
6:00 pm - 8:00 pm

**August 15<sup>th</sup> - Friday**  
**Room: West Heffelfinger (Minneapolis)**

Fulfilling Our Mission  
6:00 pm - 8:00 pm

**July 31<sup>st</sup> - Thursday**  
**Room: East D (St. Paul)**

Fulfilling Our Mission  
2:00 pm – 4:00 pm

**August 8<sup>th</sup> - Friday**  
**Room: East A/B (St. Paul)**

Fulfilling Our Mission  
6:00 pm - 8:00 pm

### Twin Cities Red Cross

**East location:**  
176 S Robert Street  
St Paul, MN 55107

**West location:**  
1201 W River Parkway  
Minneapolis, MN 55454

## Course Descriptions

**Client Casework: Providing Emergency Assistance-** Provides information to meet the emergency needs of people affected by disaster in a chapter and national setting. This course is for volunteers who would like to become a DAT or Client Services worker locally or on a national assignment. (When offered in two parts, both must be attended.)

**Collaborating to Ensure Effective Service Delivery-** Learn about establishing collaborative relationships that contribute to coordinated disaster response and to ensure effective service delivery.

**Disaster Action Team Orientation -** This training prepares new volunteers to become Disaster Action Team Trainees. Participants will gain a basic understanding of Local Disaster Response (LDR), policies and procedures as it relates to response and quickly review some of the paperwork used in LDR.

**Emergency Operations Center: Incident Liaison-** Provides participants with an understanding of Emergency Operations Center functions and coordination. Prepares participants for better understanding how to work with partners in EOCs during disaster.

**ERV: Ready, Set, Roll-** Provides learners with the opportunity to learn about and use an Emergency Response Vehicle (ERV) and all related equipment.

**Fundamental of Disaster Assessment-** To introduce the critical role of Disaster Assessment, explore related preparedness tasks, learn how to collect and communicate disaster assessment information. Please complete the online component prior to attending class exercise.

**Fundamentals of Disaster Public Affairs-The Local Response-** Introduces Red Cross communicators to the critical tasks necessary to initiate a chapter disaster public affairs response.

**Fundamentals of Chapter Disaster Operations Management –** This is an Advanced course that has multiple prerequisites and interested volunteers must submit an application to participate in this class. This class prepares participants to move into leadership roles within Chapter Disaster Operations Management.

**Health Services Response Workshop-** Provides basic information about the activities of the Disaster Health Services function. This course is for Red Cross workers interested in learning about the Disaster Health Services function, as well as for the health professional that is interested in working in the Disaster Health Services function. ***Must be a licensed health care professional***

**Logistics: An Overview and Simulation-** Provides information, skills and abilities needed to carry out the supply, purchasing and transportation needs at a chapter or national disaster level.

**Mass Care: An Overview-** Provides information, skills and abilities needed to provide care for people and disaster workers affected by disaster. This course is for volunteers who would like to become an ERV driver or work in a chapter or national disaster in the Mass Care function.

**Service Delivery Site Management –** This is an Advanced course that has multiple prerequisites and interested volunteers must submit an application to participate in this class. This class prepares participants to provide leadership within Service Delivery Sites.

**Shelter Operations and Simulation-** Provides information to effectively and sensitively manage a shelter operation as a team to meet the needs of the people displaced as a result of disaster. This course is for volunteers who would like to work in a chapter or a national disaster in a shelter setting. ***Prerequisite: Mass Care: An Overview***

**Weapons of Mass Destruction –** Creates an awareness of the complex response issues and concerns associated with a Weapons of Mass Destruction/Terrorism incident. Participants will learn about the knowledge, skills and abilities needed by disaster workers performing duties in this environment.